

How to update the firmware of a Capture Advance NVR/DVR using a web browser and the Capture ADV Tool

This document outlines the steps in updating the firmware of a Capture Advance NVR or DVR using the following method:

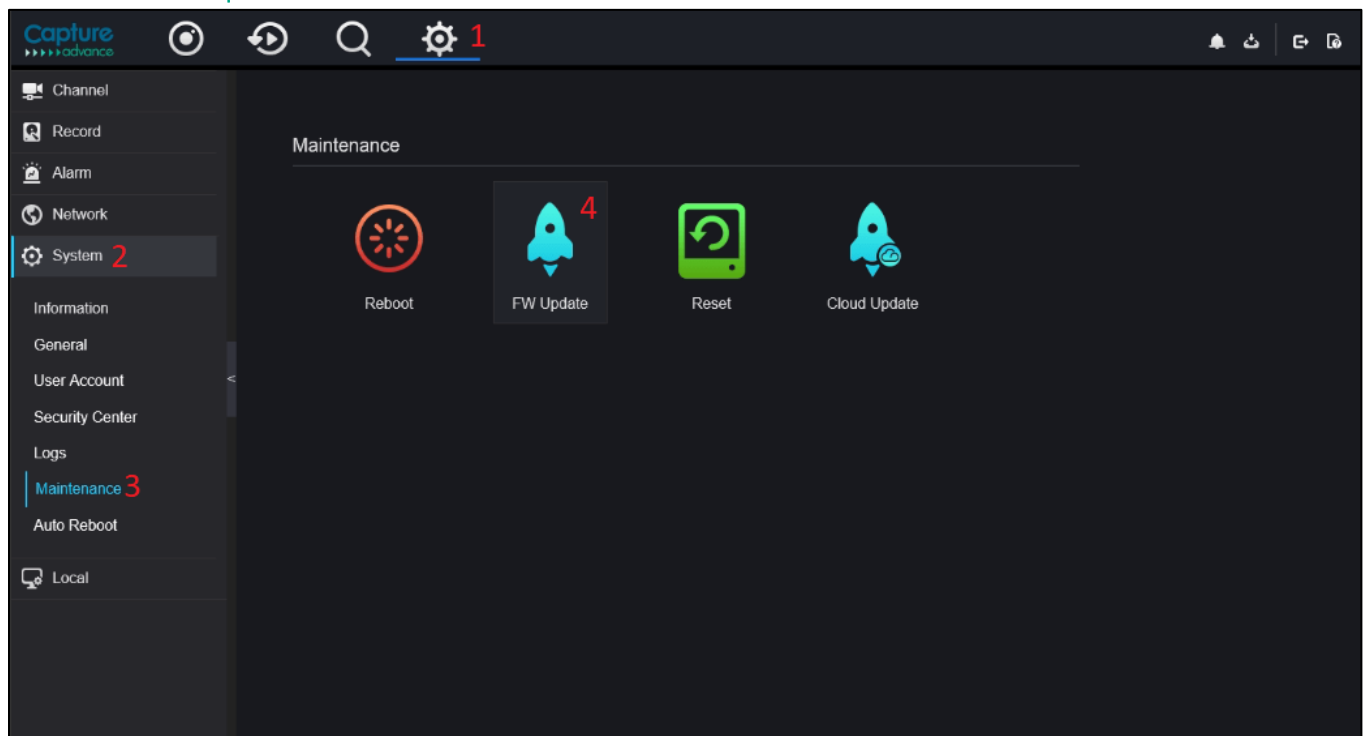
- Using a Web Browser (Chrome, Microsoft Edge, Firefox, etc.)
- Using the Capture ADV Tool (Software for Windows OS)

Preparation:

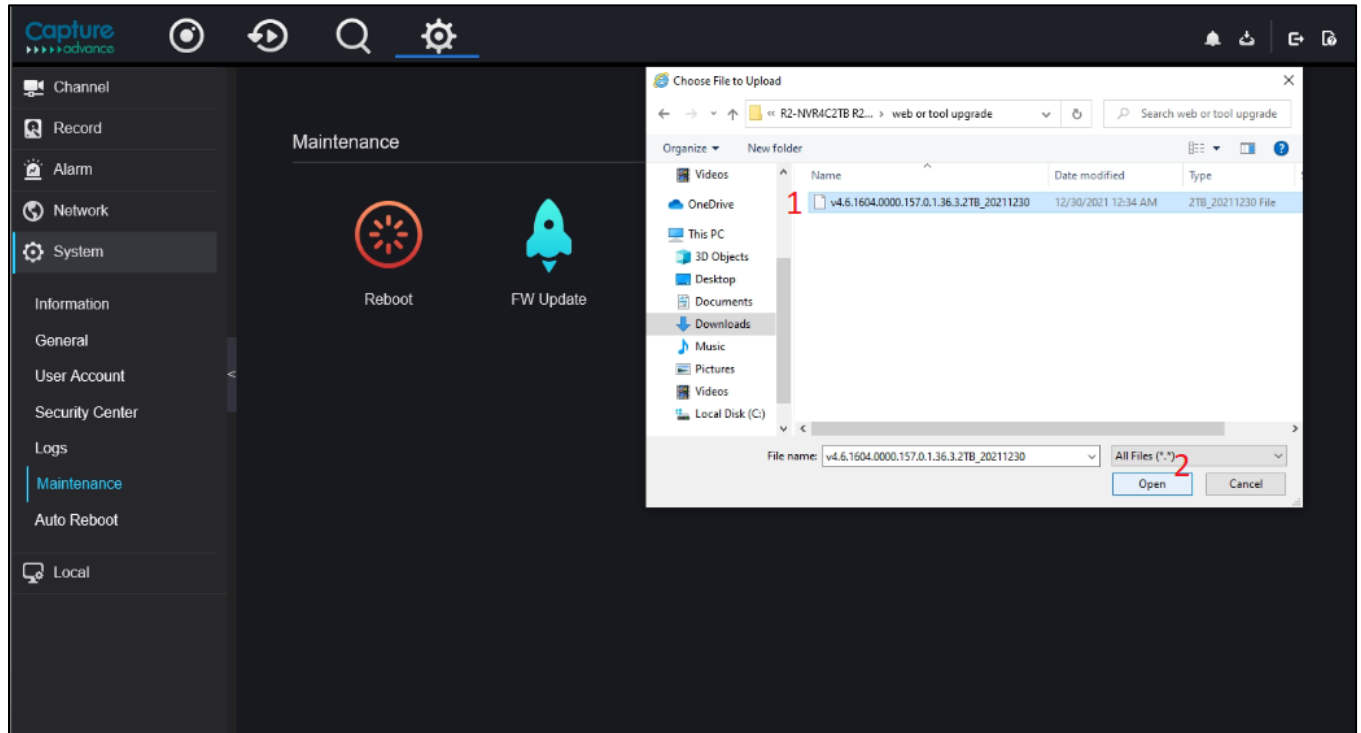
1. Download the correct firmware for your NVR/DVR by going to <https://www.capture-adv.com> and selecting **Software & Firmware**.
2. Make sure the PC and the NVR/DVR are on the same network segment.

Update via Web Browser

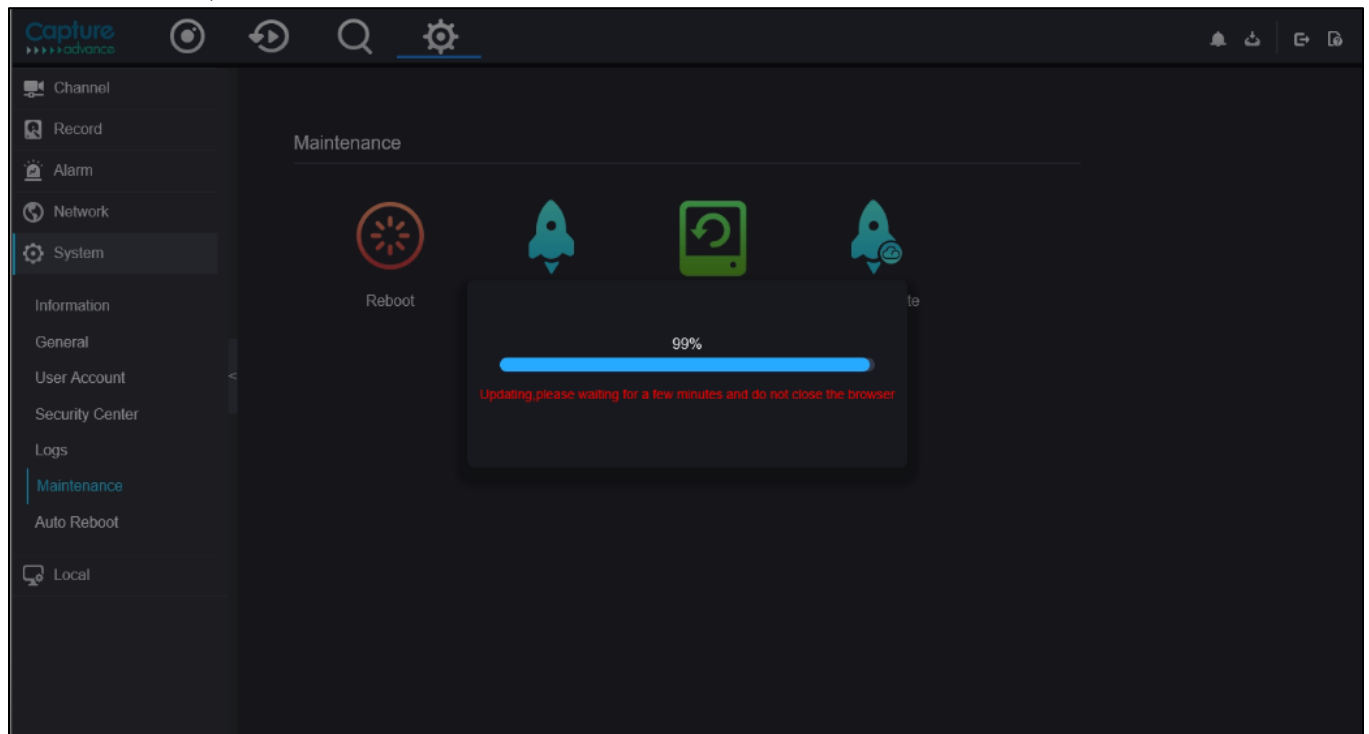
1. Log in to the NVR/DVR using a web browser and go to **Settings > System > Maintenance** and click **FW Update**.



2. Select the correct firmware update file and click **Open**.

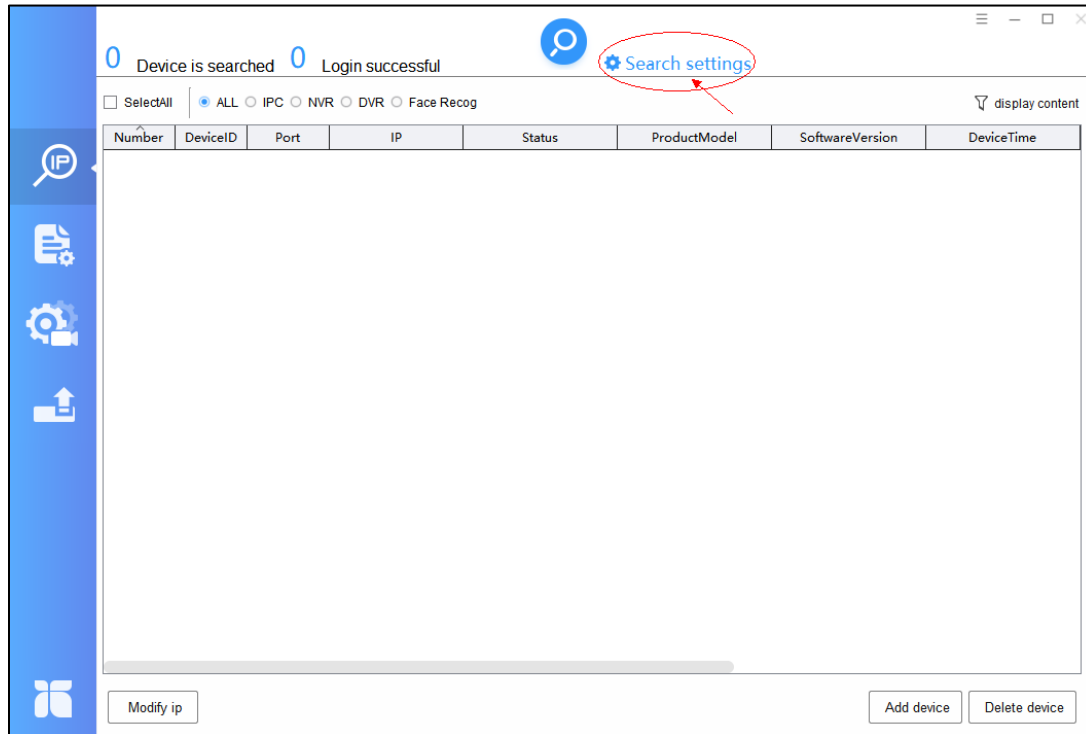


3. Wait for the update to be completed. The device will automatically reboot once has update has been completed.

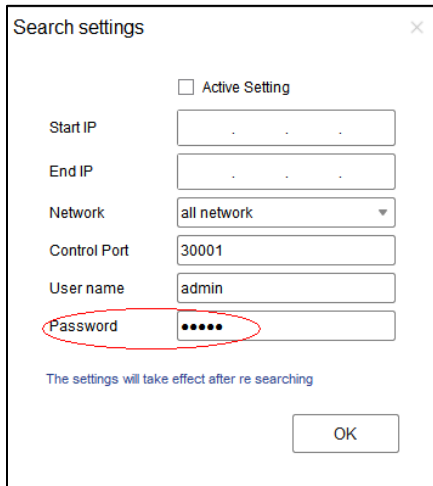


Update via Capture Advance Tool

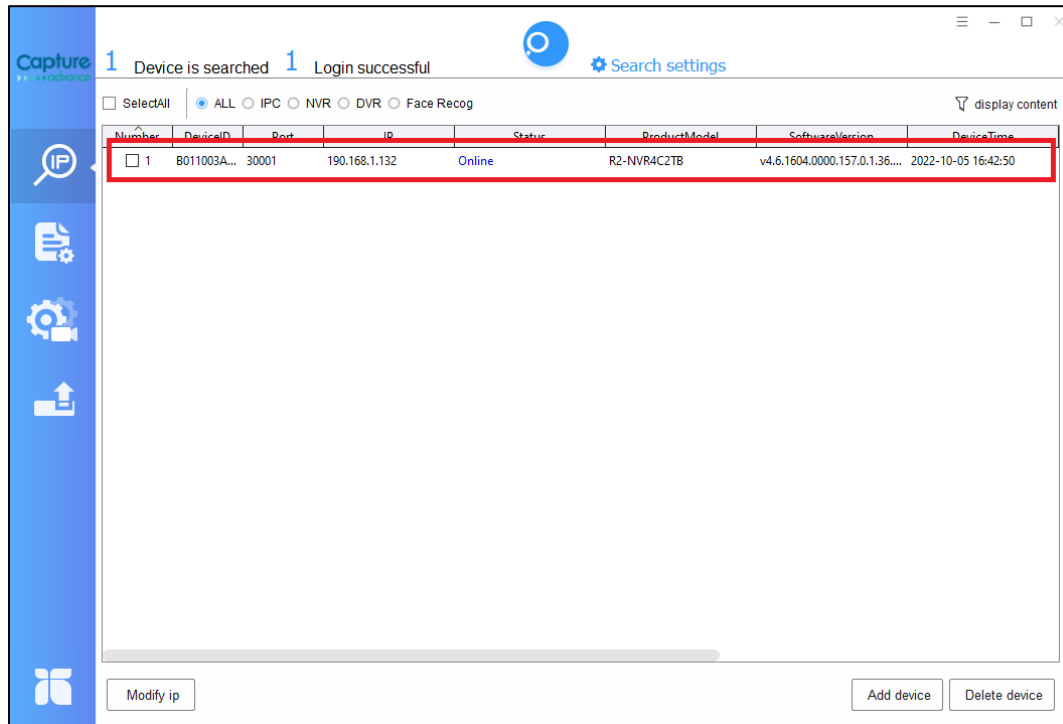
1. Download the Capture Advance Tool from the following link:
https://dy47zo3o04pkc.cloudfront.net/Tools_1.9.7.exe.
2. Open the Capture Advance Tool and click **Search settings**.



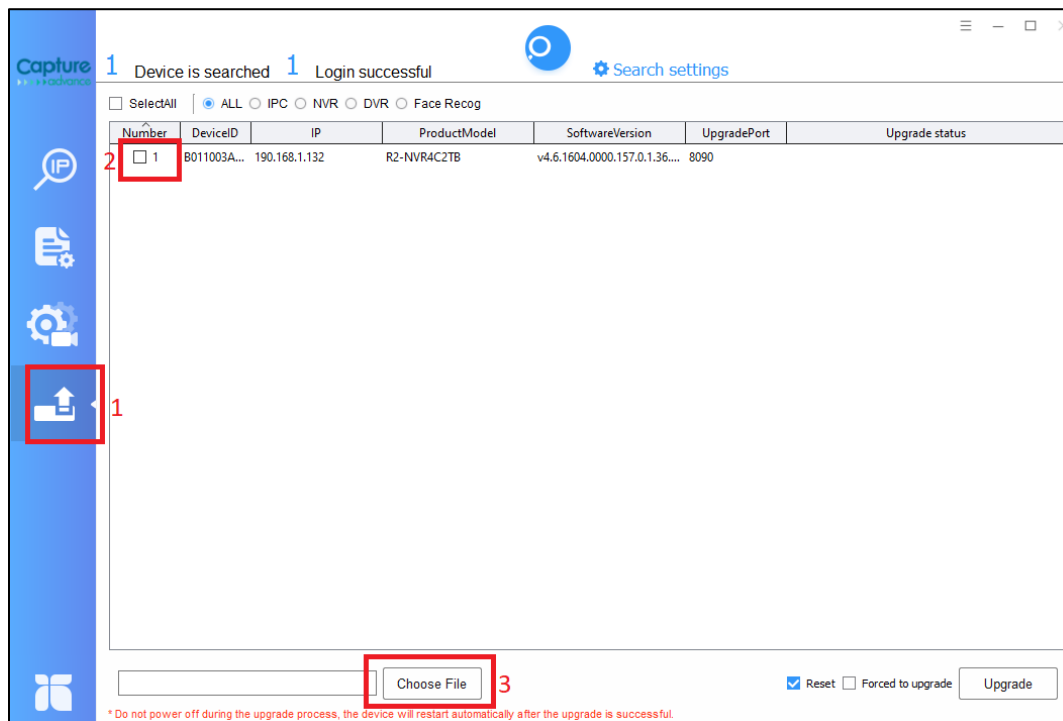
3. Input the NVR/DVR password in **Password field** and click **OK**.

The screenshot shows the "Search settings" dialog box. It has a title bar with a close button. Inside, there is a checkbox for "Active Setting". Below it are input fields for "Start IP", "End IP", "Network" (a dropdown menu showing "all network"), "Control Port" (with the value "30001"), "User name" (with the value "admin"), and "Password" (with masked characters "*****"). The "Password" field is circled in red. At the bottom, there is a note: "The settings will take effect after re searching" and an "OK" button.

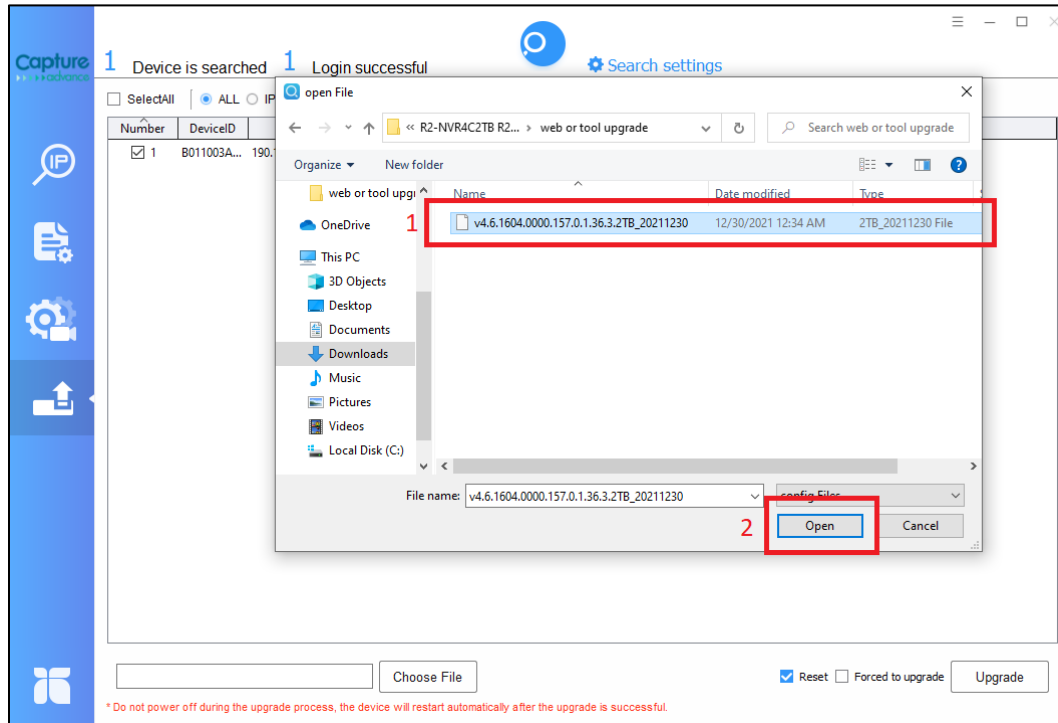
4. Click the **Search** (magnifying glass icon) button. If the entered password is correct, the NVR/DVR status will be 'Online'. If it says 'Login failed', it cannot be updated using the tool.



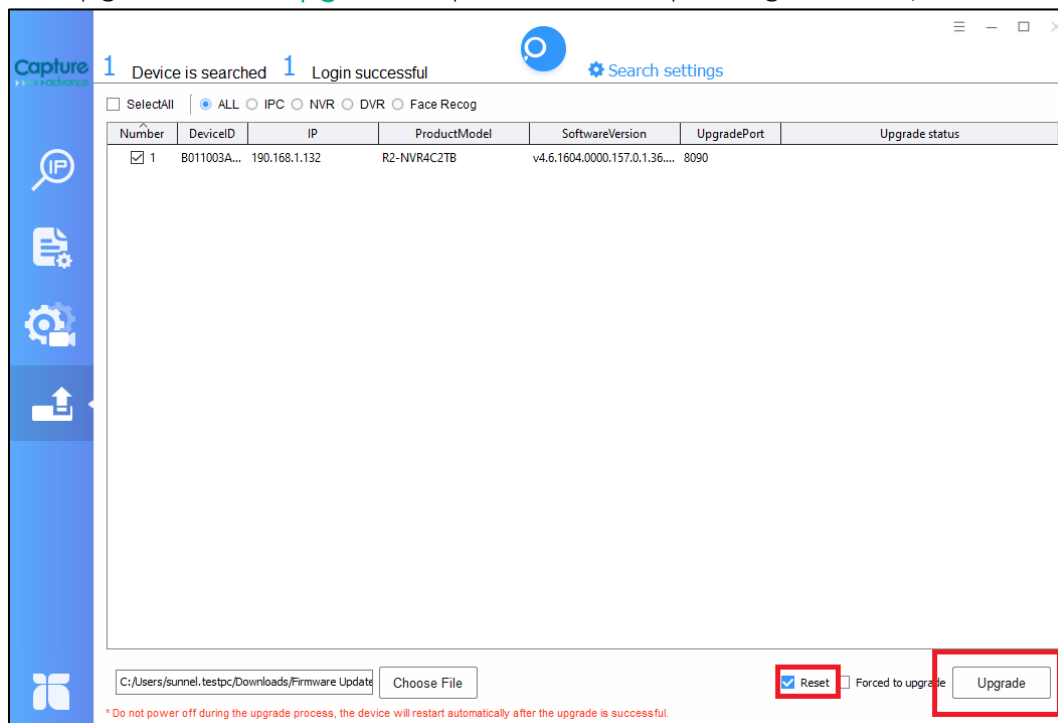
5. Click the **Firmware update** icon and tick the box of the NVR/DVR that will be updated. Click **Choose File**.



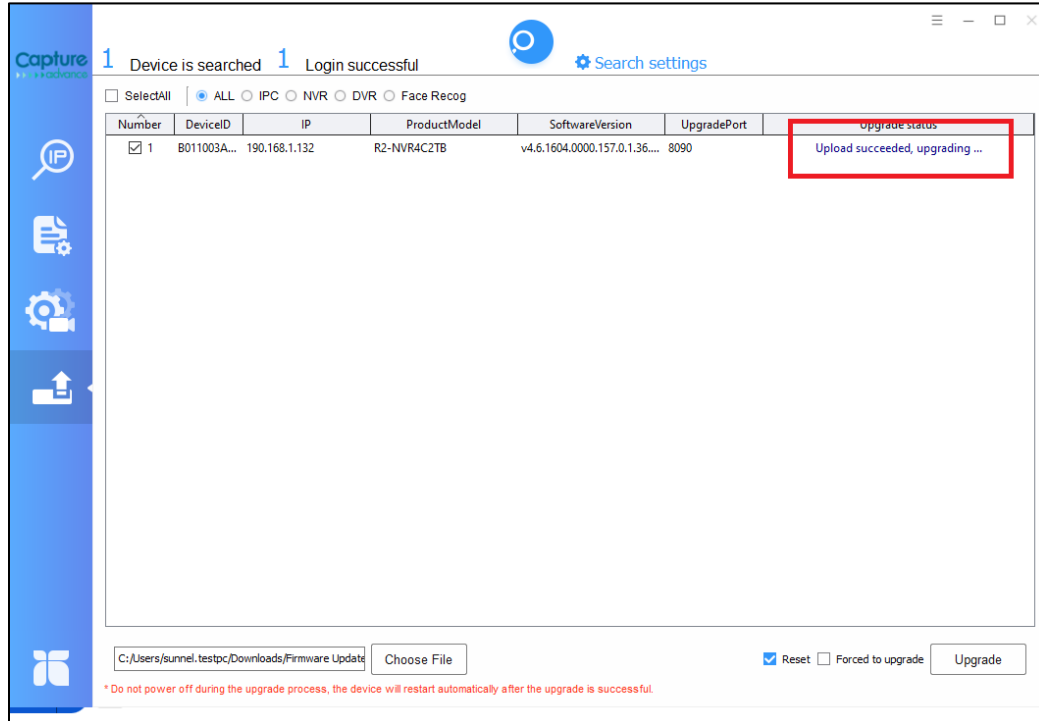
6. Select the correct firmware update file and click **Open**.



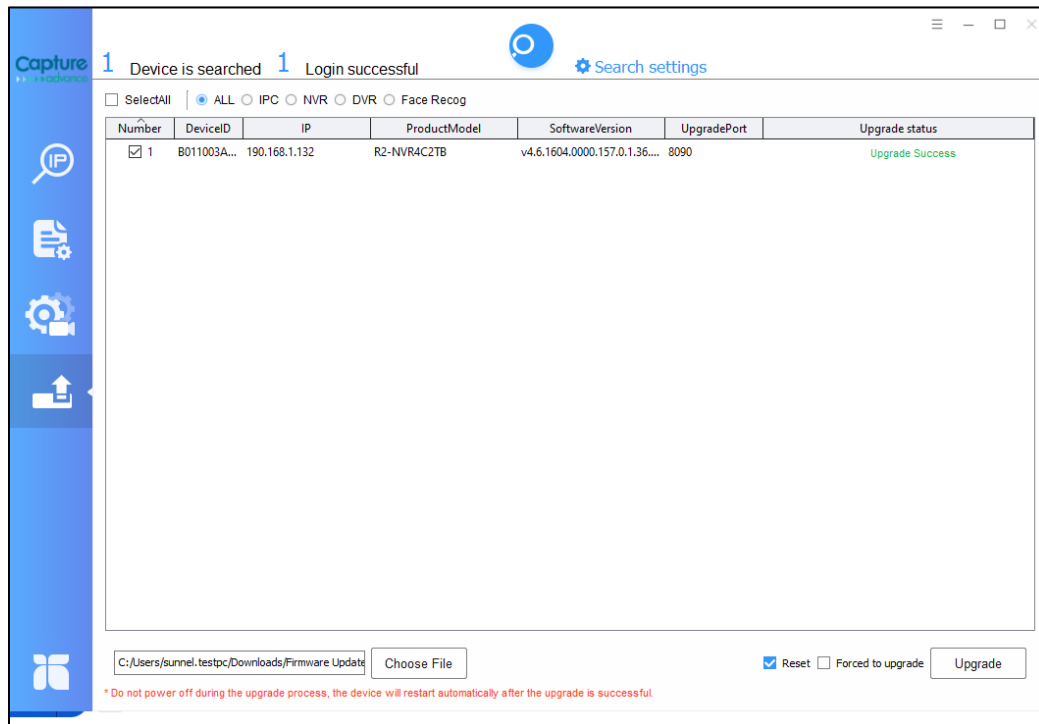
7. You may also tick the box beside **Reset** to reset the NVR/DVR to the default settings after the upgrade. Click **Upgrade** to proceed with updating the NVR/DVR.



8. After the firmware has been uploaded to the NVR/DVR, the update will proceed.



9. Once the update is successful, you will see 'Upgrade success' under Upgrade status on the tool.



10. The device will automatically reboot once the update has been completed.